



Dedicated funding is only the first step. We have a unique moment of opportunity to maximize the region's investments and expectations for our Metro system.

ACCOUNTABILITY PLATFORM

Regional leaders in Washington DC, Maryland, and Virginia made history earlier this year by securing \$500 million in annual dedicated funding for Metro.

Great work on operations is underway. What's next?

10 OPERATIONS GUIDELINES

Metro's board and leadership should advance the guidelines below over the next 3-5 years:

1. **Place rider experience at the center of every decision.** Create a position that reports directly to the General Manager and is devoted to improving consumer outcomes across all of Metro.
2. Adopt a **maintenance strategy and action plan that makes clear the goals, deliverables, resource allocation and decision-making** that will return the system to a state of good repair.
3. Institute an **outcomes-based capital improvement program** that is driven by performance outcomes, not politics.
4. **Examine the bus system** to make it more competitive and enhance access to opportunity for the region's consumers. Coordinate with local jurisdictions to make cost-effective bus improvements a reality.
5. **Be more proactive about operational innovation**, which includes embracing technology and digital tools. The board should require the development, approval and updating of an innovation roadmap for greater transparency and accountability.
6. Make rail and bus service more convenient and competitive by **leveraging public and private mobility services**.
7. **Accelerate transit-oriented development adjacent to Metro.** This will help grow bi-directional ridership, off-peak ridership, and farebox revenues.
8. Allow for sound oversight by requiring that the Office of the Inspector General operate **more independently from Metro, including by providing an adequate dedicated funding source.**
9. Coordinate regionally to **lower transaction costs including seamless bus schedules, fare policies, innovative ticketing, and apps.**
10. Remain vigilant in placing the **safety of Metro's riders and workforce as the first priority** for the authority.



Read the platform in more detail at metronow.com/accountability

5 REFORMS TO THE METRO BOARD

For the Metro system to reach its potential, MetroNow offers the following steps to restructure the board and its operations:

1. **Reduce the board to 8 members** to allow for more streamlined and efficient decision-making.
2. **Require that board members meet a set of predetermined professional criteria** to ensure effective guidance and sound decision-making.
3. **Establish a set term for board appointments**, with removal only for cause, and with the potential for board members to be reappointed, in order to increase the level of accountability and understanding of key issues.
4. **Restrict the jurisdictional veto** to major decisions affecting the scale or financing of the system, to help limit the potential for political interference in decision making.
5. **Ensure that the board has a clear fiduciary duty to Metro** including allowing board members to be compensated at a reasonable level by Metro or agent of Metro.

EQUATION FOR SUCCESS



At least \$500 million/year in new, dedicated and bondable funding from DC, Maryland, and Virginia

Accountability reforms that create a smaller board focused on outcomes for the entire system to ensure long-term durability

Operations that provide safe, frequent, and reliable transit, increased ridership, and reasonable fares that contribute to the region's quality of life and economic success

LEARN MORE

- metronow.com
- facebook.com/MetroNowDMV
- [@MetroNow](https://twitter.com/MetroNow)

